

## Payments

### Payment Methods:

- ◆ Pay Online as a one time express payment or a recurring payment with a debit/credit card and electronic check.
- ◆ Pay by phone any time day or night by calling 706-973-3642. Pay at our administrative office located at 1162 Hwy. 53 East, Dawsonville, GA 30534
- ◆ Night payments by check or money order can be placed in the night deposit box at:
  - Our administrative office

### Online Account Access:

- ◆ Pay your bill
- ◆ Review Payment History
- ◆ Review Usage History

[www.etowahwaterga.gov](http://www.etowahwaterga.gov)

**GO GREEN and have your bill sent to you electronically by visiting us online at [www.etowahwaterga.gov](http://www.etowahwaterga.gov).**

For Emergency Service  
After Office Hours and Weekends  
Please Call  
(706) 265-3395

Call Before You Dig  
1-800-282-7411  
Or

Utilities Protection Center  
811

## Etowah Water & Sewer Authority Board of Directors

**Jim King, Chairman**  
**Linda Townley, Vice Chairman**  
**Doug Schuster, Secretary**  
**Tim Satterfield, Board Member**  
**Tony Kellar, Board Member**

**Brooke Anderson, General Manager**



## POLICIES & RATES

### OFFICE HOURS:

**Monday through Friday**  
**8:00 to 4:30**

**(706) 216-8474**

**[www.etowahwaterga.gov](http://www.etowahwaterga.gov)**

*"Serving water to Dawson County since 1986."*

**January 1, 2024**

### Mission Statement:

Etowah Water & Sewer Authority improves the quality of life for our customers, community and environment through proper management of our water resources.

### Vision Statement:

Etowah Water & Sewer Authority commits to support all of the citizens of Dawson County and economic development with water services.

### New Service

Application for new service is made online at [www.etowahwaterga.gov](http://www.etowahwaterga.gov). Any tap fees, service charges and/or deposits are due at the time the application is made. A new customer fee of \$10 is charged for all transfers of service into new customer's name.

### Customer Deposits

At the time the application for service is made, the customer shall pay a security deposit based on meter size as follows:

	<u>Water Only</u>	<u>Water and Sewer</u>
¾-Inch	\$50.00	\$100.00
1-Inch	\$100.00	\$200.00
2-Inch	\$200.00	\$400.00
3-Inch	\$300.00	\$600.00
4-Inch	\$400.00	\$800.00

\*If you sign up for recurring ACH, we will credit your deposit back to your account. If you cancel your ACH at any time you will be required to pay another deposit.

### Discontinue Service

When moving, always ask for a final reading. Changes may be requested online at [www.etowahwaterga.gov](http://www.etowahwaterga.gov), customer service, add/discontinue, final reading form.

### Past Due Accounts

After 20 days from the original billing date, a late fee of \$10.00 or 10% , whichever is greater will be added. Water service will be disconnected after 40 days from the original billing date.

To have service reconnected a customer must pay the total on the account, a \$75.00 service charge and any additional deposit that may be required.

### Return Check Fees

A fee of \$30.00 or 5% of the face amount of the check, whichever is greater.

### Other Charges & Fees

Reconnect Fee	\$ 75.00
Water Permit Fee*	\$2,500.00
Sewer Permit Fee	\$1,500.00
Water and Sewer Permit Fee*	\$3,500.00
Project Close-Out Fee (Sewer)	\$2.50/LF

\* Fee includes 24-hour pressure and flow test, plan review, system hydraulic modeling.

### Fire Sprinkler Systems Rate

3" connection size	\$15.00 Per Month
4" connection size	\$25.00 Per Month
6" connection size	\$50.00 Per Month
8" connection size	\$80.00 Per Month

### Water Meter Connection Fees

The connection fees listed below are for each connection you request:

Size	Capital Recovery	Meter(1)	Admin Fee	Total (2)
¾"	\$2,406	\$400	\$75	\$2,881
1"	\$4,009	\$575	\$75	\$4,659
2"	\$12,830	\$2,000	\$75	\$14,905
3"	\$25,059	\$2,600	\$75	\$27,734
4"	\$40,095	\$4,200	\$75	\$44,370

(1)

If meter box is not already existing on the property, customer will pay an additional Tap Fee for ¾" and 1" meters. Tap Fee is \$1,500 for a ¾" meter and \$1,750 for a 1" meter.

If meter vault is not already existing on the property, customer will pay an additional Tap Fee for 2" and larger meters. The Tap Fee is charged at actual cost for time and materials and require a fully-executed Agreement to pay at the time application for service is made.

(2)

A 3% convenience fee will be charged to any customer using a credit/debit card when paying these fees.

### Water Base Rates

The Water Base Rate is billed to all accounts each month, regardless of water consumption.

<b>¾" meter service</b>	\$25.50 per month
<b>1" meter service</b>	\$55.00 per month
<b>2" meter service</b>	\$175.00 per month
<b>3" meter service</b>	\$325.00 per month
<b>4" meter service</b>	\$450.00 per month

### Water Commodity Charges

The Water Commodity Charges are based upon meter water consumption for all meter services. These charges are billed to the customer on a per thousand gallon basis.

#### Residential Water Rate

0 – 7,000 gallons	\$8.49 per thousand
7,001 – 15,000 gallons	\$10.68 per thousand
Over 15,001 gallons	\$12.80 per thousand

#### Commercial Water Rate

\$9.55 per thousand

#### Irrigation Water Rate

0 – 15,000 gallons	\$10.68 per thousand
Over 15,001 gallons	\$12.80 per thousand

### Hydrant Water Meter Rate

Hydrant Meter Rental Deposit	\$1,000.00
Water Usage Deposit	\$200.00
Monthly Rental Fee	\$25.50
Water Usage	\$10.68 per thousand

### Sewer Connection Fees

One sewer ERU (Equivalent Residential Unit) is equal to an average of 227 GPD (gallons per day). The GPD amount will be established from the Authority's Sewerage Usage Guidelines. The Capital Recovery Fee for Sewer will cost \$4,754.00 per ERU. Application for service must be made in person at our office located at 1162 Highway 53 East, Dawsonville, GA 30534. Any tap fees, service charges and/or deposits are due at the time application is made. A 3% convenience fee will be charged to any customer using a credit/debit card when paying these fees.

\*For Crystal Falls sewer tap fees, please call for pricing.

### Residential Sewer Base Rate

The Sewer Base Rate is billed to all accounts each month, regardless of water consumption.

<b>¾" meter service</b>	\$10.50 per month
-------------------------	-------------------

### Commercial Sewer Base Rate

The Sewer Base Rate is billed to all accounts each month, regardless of water consumption.

<b>¾" meter service</b>	\$25.50 per month
<b>1" meter service</b>	\$55.00 per month
<b>2" meter service</b>	\$175.00 per month
<b>3" meter service</b>	\$325.00 per month
<b>4" meter service</b>	\$450.00 per month

### Sewer Commodity Charges

The Sewer Commodity Charges are based upon meter water consumption for all meter services. These charges are billed to the customer on a per thousand gallon basis. No sewer commodity charges will be billed for anything above 7,000 gallons for Residential. Commercial wastewater charges are based on 100% of monthly water meter readings.

### Residential & Commercial Sewer Rate

\$10.29 per thousand